

EXECUTIVE SUMMARY

Business Objective

Protect business critical data and ensure client confidentiality

The Problem

The law firm needed a secure authentication solution capable of supporting a distributed global workforce

The Solution

- Digipass® GO 6
- OneSpan Authentication Server
- OneSpan Mobile Authenticator Studio

Results

- Intuitive design encouraged user acceptance
- Ensures users are online quickly and easily
- Delivers a stronger level of service to clients

ONESPAN'S DIGIPASS AN ASSET TO LAW FIRM CLYDE & CO

Clyde & Co is a dynamic, rapidly expanding global law firm focused on providing a complete legal service to clients in their core sectors. Two-factor authentication was implemented to protect confidential data and business critical solutions.

With more than 1500 lawyers operating from 39 offices and associated offices across six continents, Clyde & Co is a global law firm with a resolute focus on its core sectors of insurance, aviation, energy, infrastructure, natural resources, marine and trade. As a top ten law firm, data security is a key issue for their clients, and thus for the company itself as well. Clients expect top-level security for any information they receive and store.

Specific Requirements

"We were looking for a new security vendor and had a number of requirements," said Chris White, Chief Information Officer at Clyde & Co. "Outstanding security to reassure our clients; reliable and efficient vendor support; strong functionality supporting the firm today and in future; and lastly cost efficiency."

Next to that, there were some challenges that had to be overcome. "Partnership environments are notoriously difficult environments to achieve consensus for new initiatives," Chris White continued. "To implement this solution, we needed approval from a broad range of stakeholders. OneSpan's excellent service offering convinced all parties involved and enabled us to meet everyone's requirements."



"We believe OneSpan offers a product and service that is unrivalled by its competitors. Moreover, the ability of our support team to resolve any token issues with OneSpan directly, rather than having to work through a supplier, means we can ensure our lawyers are online quickly and easily, and ultimately deliver a stronger service to our clients."

Mr. White

Chief Operating Officer
Clyde & Co

A Range of Options

Clyde & Co has a total staff of more than 3000, existing of partners, fee-earners and business services staff. All external Citrix portals and VPN clients are now secured with OneSpan. Instead of logging on to the network with an unsafe static password, the employees at Clyde & Co use a method called two-factor authentication. This means that two elements have to be involved: something you have – in this case a Digipass authenticator to obtain a one-time password (OTP) – and something you know, such as a personal static password.

Two different solutions were chosen to suit all working styles: OneSpan Mobile Authenticator Studio and Digipass GO 6. The former is an application that can be installed on one's smartphone and that generates one-time passwords on the device itself. The latter is an easy-to-use single button hardware device. With a press of the button, Digipass GO 6 displays a dynamic one-time password for each time a user remotely logs on. Clyde & co particularly liked the mobile solution, because it is so easy and convenient.

All the external Citrix portals and VPN clients are now secured by OneSpan's Digipass and OneSpan Authentication Server. When users want to log on remotely to the corporate network, they log in with their normal username and password, plus a PIN code and an OTP generated by either Digipass GO 6 or the OneSpan Mobile Authenticator Studio application on their smartphone. These OTPs are only valid for a limited amount of time. Every login requires a new, unique password, so stealing them becomes useless for criminals. In the back-end, OneSpan Authentication Server verifies the authentication requests of the individually assigned tokens against a local database of users.

"OneSpan's solutions differentiated from other vendors' solutions because their solution is easy and intuitive to use," Chris White explained. "We particularly liked the simple approach applied to tokens for mobile devices. The deployment of the new solution was fast and efficient, and we were confident in OneSpan's ability to support the implementation with minimum fuss."



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Client Overview

CLYDE&CO Clyde & Co is a global law firm with a pioneering heritage and a resolute focus on its core sectors of insurance, aviation, energy, infrastructure, natural resources, marine and trade. With over 1,500 lawyers operating from 39 offices and associated offices in six continents, the firm advises on a wide range of contentious and transactional matters.

Partner Overview

 Storm Technologies is an independent IT Value-Added Resellers in the UK. Their aim is to deliver exceptional service to customers in corporate and public sector organisations, by advising customers on IT strategy, implementing the most appropriate technology and providing the services that support their customers in every step of their journey towards enhancing their users IT experience and performance.



OneSpan enables financial institutions and other organizations to succeed by making bold advances in their digital transformation. We do this by establishing trust in people's identities, the devices they use, and the transactions that shape their lives. We believe that this is the foundation of enhanced business enablement and growth. More than 10,000 customers, including over half of the top 100 global banks, rely on OneSpan solutions to protect their most important relationships and business processes. From digital onboarding to fraud mitigation to workflow management, OneSpan's unified, open platform reduces costs, accelerates customer acquisition, and increases customer satisfaction.



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