

# VASCO Fulfillment Services

The need for product diversification and a complicated supply chain are many a bank's headaches. Find out how VASCO can help you to change a challenge into an opportunity.

## VASCO'S EXPERIENCE AND KNOW-HOW AT THE DISPOSAL OF THE FINANCIAL SECTOR

VASCO® has built a wealth of experience and know-how about successful mass deployment of authentication projects.

VASCO Fulfillment services puts this expertise at the disposal of its customers, allowing you to diversify your services from your competitors', to focus on your core business and to lighten the supply chain burden.

VASCO Fulfillment Services offers banks and financial institutions a turnkey solution for:

- The branding and customization of DIGIPASS® authentication products and collaterals
- The management and extension of the products' life cycle
- Personalization and provisioning
- Storage and distribution

## BRANDING AND CUSTOMIZATION

Every type of DIGIPASS, be it soft- or hardware, can be personalized. DIGIPASS can be branded with your company's logo, name and colors. Even your website, telephone number or your company's slogan can be placed on the DIGIPASS device.

Key color and marking customization can be used to improve the user interface or/and to increase user acceptance for new security features.

A DIGIPASS customization guide offers you options such as keypad personalization, lens, plastic color, key color, etc. This allows banks to select the mix of customization features to build a branded image.

VASCO's experienced design team guides customers towards the best possible branding options. They will oversee the project and present digital mockups and prototypes for review and approval.

## CUSTOMIZED AND ECOLOGICAL PACKAGING

VASCO Packaging options vary from non-personalized packaging (bulk or individual) to highly customized color packages which can be based on the use of ecological or alternative materials (leather, metal,...).



A standard white box is available for every DIGIPASS and is customizable with specific colors, company logo, additional text and an extra cut-out for the serial number.

## PERSONALIZATION AND PROVISIONING

Any DIGIPASS can be personalized according to the parameters as approved by your security department. Secrets stored in DIGIPASS hardware are provisioned through widely approved and audited processes. A key sharing process is also proposed to reduce any risk of internal fraud. Advanced encryption methods are used for communicating initial PINs and unlock codes to your security department.

VASCO also offers the possibility to produce and distribute your PIN mailers. These can be sent to a central location, your branches or even to individual end-users.





## REFURBISHMENT

VASCO offers the possibility to refurbish hardware DIGIPASS in order to prolong their lifetime.

Many banks have a company policy based on economical or ecological considerations and want to protect their initial investment to the maximum. For all these customers, VASCO can offer a fully tailor-made refurbishment scheme.

## DISTRIBUTION

VASCO Distribution Services is responsible for handling the distribution of your DIGIPASS orders. We can ensure your order is delivered to a central location, branches or even to individual end-users.

VASCO has a full service distribution and fulfillment center in Belgium. Our facilities in Belgium are fully automated with the latest state-of-the-art inserting systems.

Depending on the region, we also work with partners, such as postal services or handling companies. When working with them, we will always negotiate the best price conditions for the expected delivery period.

The shipment of your DIGIPASS order also includes handling services like adding a personalized letter, manual or marketing gadget or organize follow-up mailings such as PIN-mailers.

## STORAGE

VASCO offers facilities if you have limited storage space. Hardware DIGIPASS can be kept in stock in all security at our especially adapted warehouses,



## VASCO CONTACT DETAILS

More information is available on the VASCO website at [www.vasco.com/services](http://www.vasco.com/services)

## About VASCO

VASCO® is a leading supplier of strong authentication and e-signature solutions and services specializing in Internet Security applications and transactions. VASCO has positioned itself as global software company for Internet Security serving customers in more than 100 countries, including several international financial institutions. VASCO's prime markets are the financial sector, enterprise security, e-commerce and e-government.

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