

Professional Services

Your authentication project, our success

VASCO Professional Services have been designed to assist customers, resellers, partners and integrators in the deployment of their strong authentication projects. By sharing our expertise we help our customers to minimize the challenges and maximize the results of the authentication within time and on budget.

Business nowadays is online. Companies provide their employees with secure remote access to the corporate network while being on the road or working from home. Providers of online applications, such as the SaaS vendors or online gaming providers want to protect their customers from data and identity theft. Car manufacturers, insurance companies want to ensure that their dealer network or brokers securely can access the dedicated business applications to place their orders or post their claims. Furthermore, banks want to ensure their e-banking and m-banking are secure when fighting Internet fraud schemes such as man-in-the-middle attacks. As a result, the need for authentication only grew.

IMPLEMENTING TWO-FACTOR AUTHENTICATION: A CHALLENGE

The implementation of two-factor authentication has many different facets. An authentication project is not only about IT security. Many business owners within the company are involved, each having different requirements and specific questions about authentication. As a result the implementation of a strong authentication project requires careful thought about project management, fulfillment, marketing, IT security, deployment, helpdesk support and many others.

TOWARDS SUCCESSFUL DEPLOYMENTS

VASCO Professional Services have been designed to help customers facing the many challenges of an authentication project. We can help them in confronting the many questions the project might evoke, such as how to organize helpdesk support, how to communicate with the end-user, how to organize stock, how to integrate authentication into an existing application,...

YOUR AUTHENTICATION PROJECT, OUR SUCCESS

VASCO Professional Services brings many years of experience in the deployment of two-factor authentication projects to the table. Whether you are a customer, reseller, partner or integrator, our team of certified engineers and project managers will help you in optimizing the results of your authentication project. Not only will they make sure that your project runs smoothly, they will ensure it is realized in time and on budget.

Our experienced team of VASCO engineers and project managers has been involved in the successful deployment of hundreds of authentication projects throughout the world. Independent from the industry sector VASCO offers banking level security to any type of online applications. We have customers in banking, online gaming, education, e-government, e-commerce, insurance, healthcare and automotive. Each authentication project has its own specifications, and greatly differ one from another. VASCO Professional Services helps customers in identifying the challenges and overcome the hurdles before they become an issue.



OUR OFFERING

Every authentication project is unique. Different customers have different needs. Some require to meet regulatory compliance within a limited timeframe. Some are fighting online fraud schemes, preventing hackers from compromising the online business model. Others are asked by the market and their customers to tighten security. Whichever the driver to implement a strong authentication project, VASCO has the qualified engineers and project managers to turn the customer's authentication project into a success.

Our Professional Services team will use the proven VASCO methodology in each authentication project. This methodology helps in:

- Defining the scope of the project
- Designing the appropriate solution
- Implementing the products or solutions
- Building the applications meeting the customer's need
- Supporting the customer's partner or in-house teams throughout the project
- Certifying the customer's application according to market standards
- Reviewing existing implementations and make recommendations for optimization

BENEFITS

An experienced team

- Our project managers have been involved in hundreds of authentication projects throughout the world
- Our certified engineers ensure seamless integration of authentication into existing applications or infrastructures
- Best practice and knowledge sharing
- Use of proven VASCO methodology

Total cost of ownership

- Realization of projects on time and within the budget
- The right expertise at the right time throughout the deployment resulting in time and cost efficiency

Proven methodology

- Short term deployments
- Documented approach
- Support throughout the project
- Enhanced security for remote access, LAN, online applications, e-banking/m-banking environments

About VASCO

VASCO Designs, develops, markets and supports patented DIGIPASS®, DIGIPASS PLUS®, VACMAN®, IDENTIKEY® and aXs GUARD® authentication products for the financial world, remote access, e-business and e-commerce. With tens of millions of products sold, VASCO has established itself as the world leader in Strong User Authentication for e-Banking and Enterprise Security for blue-chip corporations and governments worldwide.

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