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IDENTIKEY Authentication Server rejects the authentication with the message "RADIUS requests are disallowed in the policy protocol list, request will be rejected."

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Summary

When trying a RADIUS Authentication, you get the following error in the trace file: "RADIUS requests are disallowed in the policy protocol list, request will be rejected"

This document describes the reason for this error and how to solve it.

Problem details.

In the trace file you see the following:

[2017/07/06|15:59:10.002513UTC][S0/P4636/T01912][VINFO][CUDPSocket::recvfrom] > Packet received from <192.168.20.110 : 54169> size <103> bytes.
…
[2017/07/06|15:59:10.008514UTC][S0/P4636/T01600][DEBUG][ComponentLoader::fetchComponent] > Existing Component record [RADIUS Client:default] returned from Component Cache
…
[2017/07/06|15:59:10.034517UTC][S0/P4636/T01600][VINFO][RADIUSLayer::dispatchCommandTask] > Authentication request received.
[2017/07/06|15:59:10.034517UTC][S0/P4636/T01600][VINFO][RADIUSLayer::dispatchCommandTask] > PAP RADIUS requests are disallowed in the policy protocol list, request will be rejected.
[2017/07/06|15:59:10.035517UTC][S0/P4636/T01600][INFO][adt_record] > Audit: {Info} {RADIUS} {I-007003} {A RADIUS Access-Reject has been issued.}

Problem Solution.

This error is due to the configuration of the Policy connected to the RADIUS client used (in the above example the RADIUS Client:default is used)

In the policy there is a tab RADIUS, and an Item Supported Protocols.
By default this is set to any.

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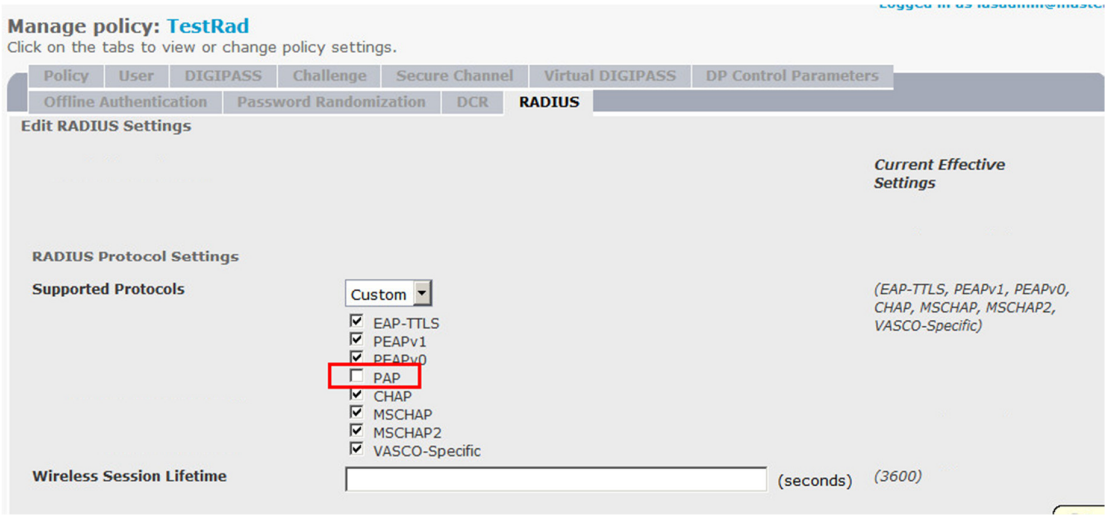
If this setting is changed, and some Radius Protocols are excluded you will have this issue when using the excluded protocol.

Eg when the PAP protocol is excluded:



And you try to make a RADUS Authentication with the PAP protocol, you will see the error as in the example above.

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